

SKYPOINT WORLDWIDE EXPRESS PRIVACY NOTICE

SkyPoint an entity under the operations of the SkyNet Worldwide Express Group ("SkyNet") is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. Per Art. 4 No. 1 of Regulation (EU) 2016/679, i.e. the General Data Protection Regulation (hereinafter referred to as the "GDPR"), processing refers to any operation or set of operations such as collection, recording, organization, structuring, storage, adaptation, alteration, retrieval, consultation, use, disclosure by transmission, dissemination, or otherwise making available, alignment, or combination, restriction, erasure, or destruction performed on personal data, whether by automated means or not. This Privacy Notice applies to all users of our services, websites, applications, features or other services anywhere in the world, unless covered by a separate Privacy Notice.

WHAT IS PERSONAL DATA

Personal data means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person. This includes information such as your real name, address, telephone number and date of birth. Information which cannot be linked to your real identity - is not considered personal data.

PERSONAL INFORMATION THAT WE PROCESS

SkyPoint collects:

- Contact Data such as your name, telephone number, email, address.
- Profile Data such as your delivery preference.
- Shipment Data such as your address, shipment documents and shipment number.
- Account information this will include log-in details, including your email address, and other information provided through your account;

Through this process, information about your computer hardware and software is automatically collected by SkyPoint. This information can include: your IP address, browser type, domain names, access times and referring Website addresses. This information is used by SkyPoint for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the SkyPoint Website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through SkyPoint public message boards, this information may be collected and used by others. Note: SkyPoint does not read any of your private online communications. SkyPoint encourages you to review the privacy statements of Websites you choose to link to from SkyPoint so that you can understand how those Websites collect, use and share your information. SkyPoint is not responsible for the privacy statements or other content on Web sites outside of the SkyPoint and SkyNet Worldwide Express family of Web sites.

USE OF PERSONAL INFORMATION

SkyPoint collects and uses your personal information to operate the SkyPoint Website CRM & electronic shipping system and deliver the services you have requested. SkyPoint also uses your personally identifiable information to inform you of other products or services available from SkyPoint. SkyPoint may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered. SkyPoint does not sell, rent or lease its customer lists to third parties. SkyPoint may share data with trusted partners such as Google Analytics for operational purposes and to help us perform statistical analysis, send you relevant correspondence, provide customer support, or arrange for collections / deliveries. All such third parties are prohibited from using your personal information except to provide these services to SkyPoint, and they are required to maintain the confidentiality of your information. Where an offer is accepted SkyPoint reserves the right to run a credit check with a credit bureau, for this purpose, any data you provide that is relevant to the contract, such as your name and address, will be forwarded to the credit bureau. SkyPoint then uses the information obtained about the statistical probability of default to decide whether we will offer you payment on account.

SkyPoint keeps track of the Web sites and pages our customers visit within SkyPoint, in order to determine what SkyPoint services are the most popular. This data is used to deliver customized content and advertising within SkyPoint to customers whose behaviour indicates that they are interested in a particular subject area.

SkyPoint Website will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to:

- (a) conform to the edicts of the law or comply with legal process served on SkyPoint or the site;
- (b) protect and defend the rights or property of SkyPoint; and,
- (c) act under exigent circumstances to protect the personal safety of users of SkyPoint, or the public.

ONLINE JOB APPLICATIONS

We offer you the opportunity to apply for jobs with SkyPoint via our website. In the case of these digital applications, we collect your application data electronically in order to process your application. If you are hired as a result of the application process, we will store the data you provide during the application process in your personnel file for the purpose of the usual organizational and administrative process, naturally in compliance with further legal obligations. If your application is unsuccessful, SkyPoint will automatically delete the data submitted to us two months after the final decision is made. We will not delete the data, however, if we must store the data for legal reasons such as evidence of equal treatment of applicants, until any legal action is concluded, or four months thereafter. If you expressly consent to a longer storage of your data, e.g. for your inclusion in a database of applicants or interested parties, the data will be processed further on the basis of your consent. You may withdraw your consent at any time.

SOCIAL MEDIA

To advertise our products and services as well as to communicate with interested parties or customers, we have a presence on various social media platforms.

Our social media presences are made available by the respective operators of the social media platform pursuant to the applicable terms and conditions of use. The respective platform operator is solely responsible for the technical operation of this profile. SkyPoint is solely responsible for the content that SkyPoint posts on its social media (such as information about our company, products, services, campaigns) and for our interaction with visitors to our profile

We have no influence over the data processing by the operators of social media platforms who collect them. Furthermore, we have no information regarding the extent to which, the purposes for which or the length of time that the operators of the social media platforms store personal data and possibly analyse, link or transfer them to third parties.

Please note that your personal data can, under certain circumstances, also be processed outside of the European Union/European Economic Area. This could result in data protection risks for users because an adequate level of data protection cannot be guaranteed in such cases and the ability to assert data subject rights is limited.

Please see the respective privacy policies and cookie policies for the social media platforms to learn more about their data processing activities and how you can exercise your rights vis-à-vis the operators of the social media platforms.

Facebook: <https://www.facebook.com/policy.php>

Instagram: <https://help.instagram.com/519522125107875>

LinkedIn: <https://www.linkedin.com/legal/privacy-policy>

YouTube: <https://policies.google.com/privacy>

USE OF COOKIES

The SkyPoint Website use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Webpage server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you. One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize SkyPoint pages, or register with SkyPoint site or services, a cookie helps SkyPoint to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same SkyPoint Website, the information you previously provided can be retrieved, so you can easily use the SkyPoint features that you customized. You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the SkyPoint services or Web sites you visit. To review our Cookie Notice, [click here](#).

SECURITY OF YOUR PERSONAL INFORMATION

SkyPoint secures your personal information from unauthorized access, use or disclosure. SkyPoint secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Data subjects are entitled to obtain:

- confirmation as to whether SkyPoint is processing any personal data about that individual (cf. also Art. 15 GDPR);
- copies of the data concerning them and/or provided by them and to have the same transmitted to other providers/controllers (cf. also Art. 20 GDPR);
- the correction or complete incorrect or incomplete data (cf. also Art. 16 GDPR);
- the immediate deletion of data concerning them (cf. also Art. 17 DSGVO) or if further processing is necessary as stipulated in Art. 17 Para. 3 GDPR, to restrict said processing per Art. 18 GDPR;

Data Subjects are entitled to file complaints with the supervisory authority if you believe that data concerning you is being processed by SkyPoint in breach of data protection provisions (see also Art. 77 GDPR).

For rectification and erasure and objection please email sinfo@skypoint.online for a Subject Access request form

CHANGES TO THIS STATEMENT

SkyPoint will occasionally update this Privacy Notice to reflect company and customer feedback. SkyPoint encourages you to periodically review this Statement to be informed of how SkyPoint is protecting your information.

This statement was last updated on: 28 November 2025

CONTACT INFORMATION

SkyPoint welcomes your comments regarding this Privacy Notice. If you believe that SkyPoint has not adhered to this Notice, please contact the [Data Protection Officer](#).